



Facilitating connectivity in a global pandemic

IHS
Towers of strength

COVID-19 IMPACT REPORT 2020

The COVID-19 pandemic has highlighted the critical role of our business, our industry, and the integral part both play in connecting people globally. Telecommunications is an essential service, and by providing the core infrastructure, IHS Towers has enabled people, governments, and societies to stay connected despite this global health crisis.

This unprecedented crisis triggered an immediate shift to home working and schooling for millions globally. Governments needed strong network connectivity to communicate real-time public health information and individuals needed it to connect and support their communities.

IHS Towers is, therefore, exceptionally proud of the critical service we delivered in 2020. Throughout the pandemic, society continued to function thanks to the dedication of “front-line” workers. For IHS, this was our field engineers, technicians, drivers, security personnel and coordinators, who worked tirelessly to ensure mobile network operators (MNOs) could deliver the data, mobile and internet connectivity demanded.



Public health crisis responses

IHS Towers has a defined Sustainability strategy that enables our in-country teams to target specific community needs within a coherent framework. However, we also believe that we have a collective responsibility to respond during times of crisis.

So as COVID-19 became a global pandemic, we mobilized our resources, networks and partners to support government's public health responses and deliver community outreach projects targeting the most vulnerable.

OUR IN-COUNTRY RESPONSES



Nationally Coordinated Responses



Community and State-led Initiatives



Nationally Coordinated Responses



132,000+

test kits distributed
in Nigeria



100,000+

medical PPE items donated
in Côte d'Ivoire



27,000

people supported through
donations in vulnerable
communities in Nigeria



7,500

medical PPE items
donated in
Rwanda



40,000

medical PPE items
donated in
Cameroon





“ UNICEF is deeply appreciative of IHS Towers’ commitment in the fight against COVID-19 in Nigeria. We are delighted to receive this huge contribution; the benefit of which will reach many more children and their families.”

Peter Hawkins,
Unicef Nigeria Representative



Effective Partnerships

IHS Nigeria and Unicef

In partnership with Unicef, IHS Nigeria funded the purchase and distribution of over 132,000 COVID-19 test kits, PPE and oxygen concentrators to the Nigerian Centre for Disease Control.

Providing Targeted Assistance

IHS Nigeria partnered with the Nigerian Red Cross to deliver critical food supplies to vulnerable communities in the Federal Capital Territory, Lagos and Ogun States. Through this, over 4,500 households (approximately 27,000 people) were reached.



132,840

test kits
donated



13

oxygen concentrators
donated

Transporting COVID-19 Patients

IHS Nigeria donated four ambulances to the Nigerian Centre for Disease Control. Given to the Federal Capital Territory, Oyo, Kano and Edo State governments, they improved transfer response times for COVID-19 patients and expediated sample collection and testing.

Telemedicine Initiatives

In the Lagos and Ogun States, IHS Nigeria funded telehealth initiatives to alleviate pressure on overstretched healthcare systems.

Toll-free lines providing virtual medical consultations have helped curb community spread of COVID-19. They reduce the number of people visiting medical facilities who, although only exhibit mild symptoms, can be highly infectious.

Supporting Safer Interment

In collaboration with the Lagos State Government, IHS Nigeria expanded morgue facilities at the Infectious Disease Hospital, Yaba by constructing the first infectious disease morgue - a 36 chamber refrigerating unit fully equipped with autoclaves and incinerator.



“ Here is a company that, over the last two decades, has created a significant business, investment and philanthropic footprint in Nigeria. You have tirelessly implemented philanthropy in education, thought leadership, environmental conservation, and healthcare. We look forward to more partnerships and support in the future.”

Babajide Sanwo-Olu,
Lagos State Governor and the
Honourable Commissioner for Health





**Dr Chitalu Chilufya
commended IHS Zambia for
its continued support in the
fight against COVID-19**



Government Stakeholders

To support nationwide relief efforts, IHS Zambia donated PPE and medical equipment to the Ministry of Health. These were presented to the Minister of Health, Honourable Dr Chitalu Chilufya by IHS Zambia CEO, Kunle Iluyemi.

Items donated included oximeters and oxygen concentrators, increasing the number of COVID-19 critical patients receiving oxygen.

Raising Community Awareness

To increase recognition of COVID-19 symptoms, and preventative measures, IHS Zambia funded an advertising campaign and sponsored a COVID-19 awareness song. Featuring famous Zambian artists, the song was recorded in several local languages to reach more communities.



2,700+

items of medical
PPE donated



Community and State-led Initiatives



128,000+

face masks donated across
all IHS entities



50,000

safety goggles procured
by IHS Towers



25,000

medical supplies donated by
IHS Cameroon to the Yaoundé
Central Hospital



300+

low-income families
in Abidjan received
financial support



Targeted Programs

The Solidarity Caravan Project

IHS Côte d'Ivoire supported the Solidarity Caravan Project (run by European Union and Magic System Foundation) to help distribute food and hygiene products to families in disadvantaged areas.

IHS Côte d'Ivoire also made a financial contribution helping over 300 families in Abidjan.

Delivering PPE to local medical centers

To bolster localized healthcare systems, IHS Côte d'Ivoire donated PPE items to medical centers in remote, rural areas including:

- Ancien Prozi Village
- Garango Village
- Wendene Village



16,000+

face masks donated



5000 face shields have been donated to medical facilities across Côte d'Ivoire.





IHS Nigeria contributed vital medical equipment to Nigeria's largest COVID-19 isolation and treatment center.



Diversifying Our Stakeholders

Providing critical equipment to medical facilities

IHS Nigeria donated medical equipment to Nigeria's largest isolation and treatment center. The Honourable Minister of the Federal Capital Territory, Mohammed Musa Bello, welcomed IHS' contribution during the opening of the 506-bed COVID-19 center at Idu, Abuja.

Additionally, PPE items were donated to molecular laboratories in six states. Donations included infraRed thermometers, surgical and examination gloves, sterile gowns and goggles for health workers.



125,000+

medical PPE items
donated by IHS Nigeria

Protecting Health Workers

Donations to Laquintinie Hospital and Yaoundé Central Hospital

IHS Cameroon provided gloves, hand sanitizers and other medical equipment to the Douala Laquintinie Hospital.

Responding to the second wave of COVID-19 cases, IHS Cameroon sourced a further 10,000 disposable medical latex gloves, five temperature guns (non-contact thermometers), 5,000 disposable overshoes, 5,000 disposable aprons and 5,000 face masks to the Yaoundé Central Hospital.



10,000

disposable medical gloves donated



5,000

face masks donated



IHS Cameroon donated over 40,000 PPE items to medical facilities across the country.





IHS Zambia worked with state authorities to help isolate new COVID-19 cases at vulnerable border checkpoints.



Protecting Borders

Donations to the Lunte District

Residents of the Northern Province's Lunte District have been exposed to COVID-19 from truck drivers and traders crossing the border. To support, IHS Zambia delivered hygiene items and mattresses to local quarantine centers temporarily housing drivers in transit. This helped protect those quarantining and helped curb community transmission rates.

Supporting Ronald Ross Hospital

IHS Zambia donated hygiene and PPE items the Ronald Ross Hospital in the town of Mufulira on the Copperbelt. Items included hand wash buckets, soap, face masks and hand sanitizers to protect those frontline medical staff treating COVID-19 patients.



20,000

face masks
donated



50,000

medical latex gloves
donated

Conclusion

Today, far more is understood about the COVID-19 virus and great strides have been made in delivering global vaccination programs.

However, as the effects of COVID-19 continue to permeate societies globally, IHS Towers remains committed to delivering vital support, now and in the future, to those most impacted by this global health crisis.



For more information on IHS towers please visit www.ihstowers.com

